

To ENGIE Global Markets, acting through ENGIE Global Markets Italy Branch,
Lungotevere Arnaldo da Brescia 12, 00196 Rome, Italy, to the attention of the *legal representative*
pro-tempore – email: aml@gdfsueztrading.com

Complaint Form application for the Right to Access Personal Data

Only for clients of ENGIE Global Markets acting through ENGIE Global Markets Italy Branch

Dear Sir or Madam,

With this application, the undersigned (please fill in the following paragraph)

Name: _____

Surname: _____

Born on: _____ in: _____

requests to exercise one or more of the rights granted by article 7 of the Personal Data Protection Code (Italian Legislative Decree 30 June 2003, n.196).

Address to send the answer: _____

or Email: _____

or Fax: _____

or Phone*: _____

All capitalized terms in this form shall have the same meaning ascribed to them in the Personal Data Protection Code.

Right to Access Personal Data

(art. 7, paragraph 1, Personal Data Protection Code)

I exercise the right to access Personal Data and in particular (please tick the box needed):

- ☐ To ask to confirm the existence of personal data relating to me, regardless of their being already recorded, and/or
- ☐ To receive the communication of such data in an intelligible form pursuant to art. 10 paragraph 6 of the Personal Data Protection Code.



The current request above concerns (please identify the personal data, the categories of data or the processing of which you are referring to):

Right to Access information about Personal Data processing

(art. 7, paragraph 2, Personal Data Protection Code)

I exercise the right to be informed on (please tick the necessary boxes):

- ☐ The source of the personal data (namely the subject or specific origin they have been obtained from)
- ☐ The purposes of the processing
- ☐ The methods of the processing
- ☐ The logic applied to the processing, if the latter is carried out with the help of electronic means
- ☐ The identification data concerning the data controller
- ☐ The identification data concerning data processors
- ☐ The entities or categories of entity to whom or which the personal data may be communicated and who or which may get the knowledge of said data in their capacity as data processor(s) or person(s) in charge of the processing

The current request above concerns (please identify the personal data, the categories of data or the processing that you are referring to):

Request of intervention on the Personal Data

(art. 7, paragraph 3, Personal Data Protection Code)

I exercise the right to obtain the implementation of the following operations (please tick the necessary boxes):

- ☐ Updating data;
- ☐ Rectifying data;
- ☐ Integrating data;



- ☐ Erasing data that have been processed unlawfully, including data whose retention is unnecessary for the purposes for which they have been collected or subsequently processed;
- ☐ Anonymization of data that have been processed unlawfully, including data whose retention is unnecessary for the purposes for which they have been collected or subsequently processed;
- ☐ Blocking of data that have been processed unlawfully, including data whose retention is unnecessary for the purposes for which they have been collected or subsequently processed;
- ☐ Certification that operations above on such data has been notified, including its content, to the entities to whom or which the data were communicated or disseminated, unless this requirement proves impossible or involves a manifestly disproportionate effort compared with the right that is to be protected.

The current request above concerns (please identify the personal data, the categories of data or the processing of which you are referring to):

Objection to Personal Data processing

(art. 7, paragraph 4, Personal Data Protection Code)

I exercise the right to object, in whole or in part (please tick the following box):

- ☐ On legitimate grounds, to the processing of my personal data, even though they are relevant to the purpose of the collection
- ☐ to the processing of my personal data, when it is carried out for the purpose of sending me advertising materials or direct selling for the performance of market or commercial communication surveys

The current request above concerns (please specify your legitimate grounds, identify the personal data, the categories of data or the processing of which you are referring to):

The Data Subject may fill a lawsuit or lodge a complaint with the Data Protection Authority (Garante) (art. 145 Personal Data Protection Code) if by 15 days from the date ENGIE Global Markets received the present complaint form, the Data Subject has not received an appropriate answer.



Further information

Further explanation or attached additional documents

ID References:

(Date and Place)

(Signature)

** the examined application and the relative answer can be made orally. Nevertheless, if the applicant/Data subject has appealed to the Data Protection Authority (Garante), it is necessary to attach copy of the complaint form application that has been sent to the Data Controller of the processing.*

*** exhibit or attach copy of an ID, if the identity of the applicant has not been verified with other elements.*

